STRENGTHENING THE NURSES AND HEALTH CARE PROFESSIONALS’ CAPACITY TO DELIVER CULTURALLY COMPETENT AND COMPASSIONATE CARE

OBJECTIVES

The “IENE 4” project aims to improve the quality of training for nurses and health care professionals to deliver compassionate and cultural competent care, which responds to the healthcare sector needs.

• To construct, pilot and implement a self assessment tool, “compassion measuring tool” (CMT)
• To design new training and work based learning model, for the development of compassion skills of nurses and health care professionals
• To develop an intervention which will promote the learning, practice and support of compassion-in-practice
• To evaluate the effectiveness of the intervention on service providers and users
• To establish a network of people working on ‘compassion’ projects for knowledge share and co-creation of knowledge

The project begins with a rigorous review of the literature around culturally competent compassion (theoretical and practical learning and measuring of it). The first stage is followed by an analysis of the learning needs of those working in leadership positions in nursing and at least two other healthcare professions. The results are used to develop the Delphi studies (to design a unique innovative measuring tool and an European model for the development of role models to promote and support culturally competent and compassionate care). Once the outputs of the Delphi studies are finalized, the curriculum for the healthcare leaders as well as the learning tools for their educational intervention will be piloted and finalised. The intervention will address the critical role of senior managers and practitioners in setting values, expectations and behaviours, which promote and support culturally competent compassionate care.
EXPECTED RESULTS

1. A study providing a unique and innovative synthesis of the existing literature regarding compassion, measuring and learning culturally competent compassion in theory and practice;

2. A new and innovative European model for the development of role models to promote and support culturally competent and compassionate care, based on the training needs assessment of nurses’ and other health professionals’ leaders, piloted and evaluated;

3. A work based training curriculum for healthcare leaders in culturally competent and compassionate care leadership;

4. Learning tools for healthcare leaders in culturally competent and compassionate care;

5. A validated measurement tool for self assessing individuals' level of culturally competent compassion in care;

6. An online education and training platform;

7. A network of exchanging ideas and transferring good practices.

First Meeting
Limassol, Cyprus, 10th -11th December 2014

Meeting Outputs
1. Team building
2. Agreement on work plan
3. Allocation of tasks
4. Agreement on targets and deadlines
5. Development of evaluation strategy and dissemination plan
6. Designing the website

Second Meeting will be in Valencia, Spain
23rd -24th April 2015