



ERASMUS+ Programme –Key Action 2: Strategic partnership  
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**STRENGTHENING THE NURSES AND HEALTH CARE PROFESSIONALS' CAPACITY TO DELIVER CULTURALLY COMPETENT AND COMPASSIONATE CARE**



**Newsletter  
No. 3  
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The third project meeting was held in Siena (Italy) from 4<sup>th</sup> to 5<sup>th</sup> of November



The partners evaluated the outputs of the project:

Output 2. Compassion Measuring Tool – CMT;  
Output 4: European model for the development of role models

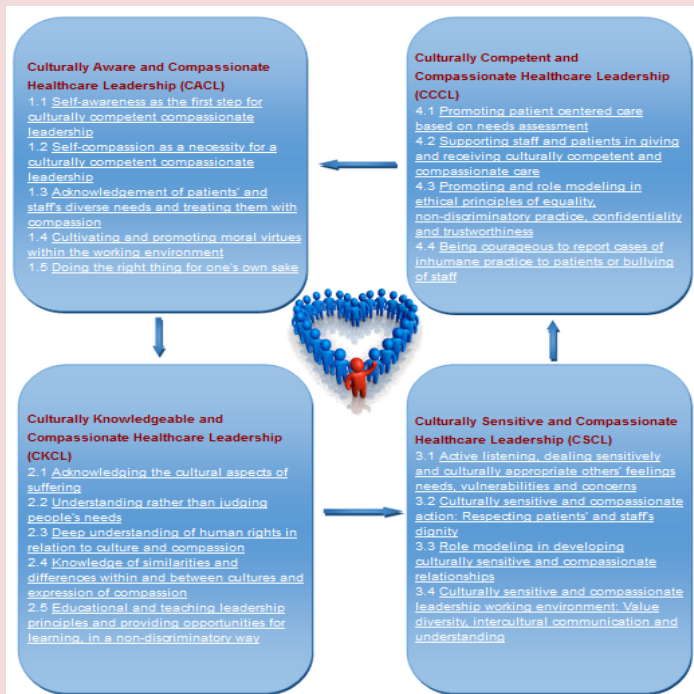
The partners designed together the Training curriculum for healthcare leaders (Output 5). Then, during the Workshop, they identified the content components for each learning unit, per partner country (Output 6).

**Output 4: European model for the development of role models**

**European model for developing Culturally Competent Compassionate Leadership**

The European Model is aiming to enable the nurses' and other health professionals' leaders (senior nurses and other health professionals, teachers and ward managers) to develop their mentorship and support roles in order to promote a clinical/caring environment culture which enables their staff to deliver culturally competent and compassionate services to all patients/clients.

The European Model can be downloaded at <http://ieneproject.eu/compassion.php>



Erasmus+



Middlesex University London



## Output 2. Compassion Measuring Tool

### Self-assessment tool for measuring culturally competent compassion

The valid and reliable tool, created and tested in seven countries, is available on the IENE website

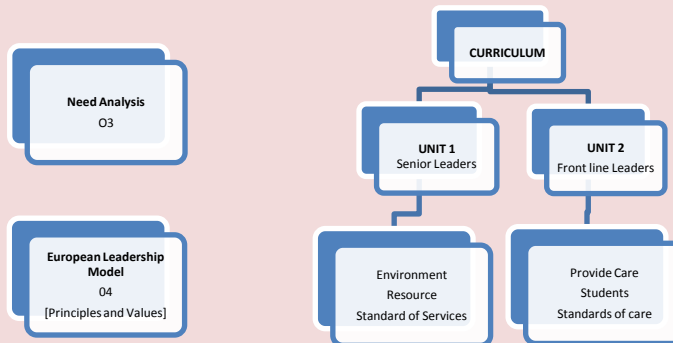
<http://ieneproject.eu/assessment.php>



Work in progress:

## Training curriculum for healthcare leaders (Output 5)

The partners designed the structure and components of each learning unit. The curriculum was designed according to the results of the reviewed literature (O1), the need analysis (O3), and it is guided by the European model for the development of role models to promote and support culturally competent and compassionate care (O4). The curriculum will consist of two units of learning: The first unit will be aimed at senior leaders who should be role models, manage resources, install values and are responsible for the standards of services. The second unit will be aimed at front line leaders who provide care, have most contact with students and are responsible for the standards of care.



The curriculum will be piloted and tested in seven countries: United Kingdom, Romania, Denmark, Italy, Turkey, Spain and Cyprus.

## Learning tools for healthcare leaders in culturally competent and compassionate care (Output 6)

A set of seven tools to be used for learning unit 1 and seven tools for learning unit 2 (total - 14 tools) will be created, piloted and evaluated in UK, Romania, Cyprus, Spain, Italy, Turkey and Denmark.

The tools address the European Model components.

To see the tools, click on the components in the Model on the IENE website

<http://ieneproject.eu/compassion.php>

Next meeting

In Lillebaelt-Denmark, from 30<sup>th</sup> and 31<sup>st</sup> of March 2016



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