



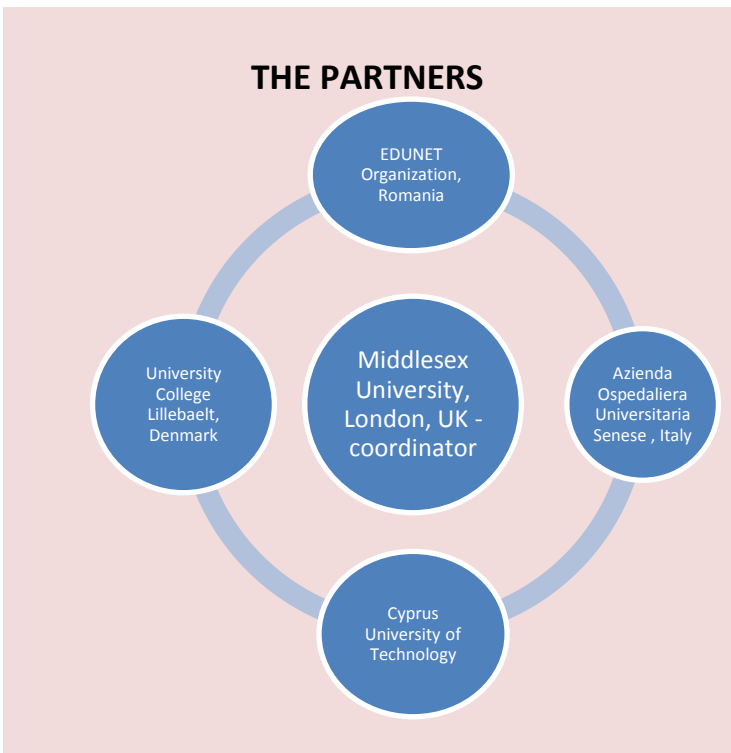
ERASMUS+ Programme –Key Action 2: Strategic partnership
IENES- Training health care teams in intercultural communication and patient safety
 Agreement number: 2015-1-UK01-KA202-013466



Aims and Objectives

The IENE 5 project addresses the complex issue of patient safety, failure of which results in millions of patient safety incidents each year, with severe consequences and unnecessary suffering for patients and their families as well as millions of public Euro in compensation

The project aims to increase the knowledge and skills of members of healthcare teams, in three major areas:
Intercultural communication, Working in multicultural teams and Patient safety



The project Outputs



The main outputs of the project will be a **Massive Open Online Course (MOOC)** and the **Open Educational Resources (OER)**, available on the project web site , www.ieneproject.eu.

After training 50 facilitators from the participating countries to support and guide the learners' communities on the MOOC, 150 participants from the project's partner countries and approximately 500 nurses and health care professionals from across the world will be recruited to participate in the training on the created MOOC.

Kick of Meeting in London, 7th – 8th October 2015

The partners familiarized themselves with all aspects of the project, adopted the work plan, evaluation strategy and dissemination plan.

They established the communication, monitoring and reporting procedures and discussed about the financial and contractual rules.

They designed the website plan and agreed on the social media presence of the project.



Output no. 1 Training needs assessment

The first output we are working on is the **Training needs assessment** of nurses and other health professionals needed for working in multicultural/multidisciplinary teams, in terms of intercultural communication and patient safety .

A survey is conducting in all partner countries to 30 persons, in each country: senior student nurses, qualified nurses and other healthcare professionals who are preparing to work abroad, foreigner newcomer nurses and other staff in hospitals and other healthcare units, in-service nurses and healthcare professionals working in MMHTs and multicultural patients.

The survey will be followed by interviews 5-10 management staff and health professionals' leaders.

You may see the results of the needs analysis on the project's website www.ieneproject.eu.

Output no. 2 European Training Model

Based on the detected training needs, a **Training Model** for developing intercultural communication skills and capacity of working in multidisciplinary/multicultural teams will be created .

The learning methodology will be based on co-learning and co-production relevant to practice, using existing resources on Internet in CC license. Out of the identified training/learning resources, the partners will collect links to the existing training/ learning materials on internet.

Next meeting

Next meeting will be in Limassol, Cyprus on 18th and 19th of April 2016

