



ERASMUS+ Programme –Key Action 2: Strategic partnership  
**IENE5- Training health care teams in intercultural communication and patient safety**  
 Agreement number: 2015-1-UK01-KA202-013466



**The Final partners' meeting was held in Seena, Italy on 9th and 10th of May 2017**

During the final meeting, the partners presented the report of the pilot of the **MOOC** on the Blackboard platform, evaluated the results of the participants' activities and discussed about the criteria for ICN credits, planned the presentation of the MOOC results in the Good practice manual and on the project website.

Partners agreed on the Valorization Strategy and discussed the methodology for organizing the **National Seminars** in each country.



**Report on the piloting the The Massive Open Online Course (MOOC)**

The Course **Training Healthcare Team in Intercultural Communication and Patient Safety** course involved more than 600 participants.

The course started on 16th January 2016 was lasted for six weeks :



- Week 1**- Orientation: familiarisation with the MOOC, pre-MOOC questionnaire;
- Weeks 2**: Module 1- Intercultural Communication
- Week 3**: Module 2 -Working in Multicultural Multidisciplinary Teams
- Week 4**: Module 3 - Patient Safety
- Week 5** -Synthesis: participants worked in groups to co-create tools such as animations, videos, vimeos, wikis etc. and a webinar was also organised;
- Week 6** - Assessment: summative assessment assignment (My MOOC journey"), post-MOOC questionnaire and course evaluation questionnaire.



## The National Seminars

A National Seminar will be organized in each partner country in June-July 2017, involving nurses and other health professionals, health managers, teachers, trainers, staff/managers of training provider organizations, representatives of national professional and governance bodies, trade unions, media.



The topics of the seminars may include:

- Presentation of the project activities and outputs, about including online training model;
- Presentation of the MOOC and a workshop on how to use it;
- Discussion to exchange ideas on ways to use the project results;
- Collect feedback for measuring the potential impact of the project's outputs by administering evaluation questionnaires to the participants.

## How to build your MOOC ?

1. Download the **Guide for developing the Modules** to learn about the learning methodology and protocols to setup the MOOC;
2. Download the **Good Practices Guide** to see good practices examples, course's outputs and feedback produced by our MOOC participants;
3. Use the **Open Educational Resources (OER)** produced by the IENE 5 partners available on the sections related to the course modules to set up your MOOC;
4. Visit the page Blackboard Learn Videos for Instructors at <https://en-us.help.blackboard.com/Learn/Reference/Blackboard Learn Videos/Instructor Videos> to see a set of videos for instructors covering course design, communication, collaboration and assessment.



Explore the MOOC section on our project website [www.ieneproject.eu](http://www.ieneproject.eu) to familiarize with the MOOC features and content.



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